

March 12, 12:30 p.m. & March 13, 9:00 a.m.
MedHealth 2009
Damascus, Syria

An interactive, hands-on workshop to prepare managers, quality and safety officers, accreditation coordinators, supervisors (directors and managers of department/units) and providers to effectively promote and implement patient safety and risk management practices. Case studies will include a discussion of Accreditation Canada's Required Organizational Practices (ROPs) on patient safety. The workshop will involve group discussions, samples, exercises, and feedback.

Facilitators

Fadi El-Jardali, International Accreditation Specialist and Assistant Professor
Gilles Lanteigne, Executive Vice-President and Chief Operating Officer, Accreditation Canada

Objectives and Learning Outcomes

At the end of the workshop, participants will be able to:

- Set the scene on patient safety and risk management in health care organizations
- Understand the traditional view of patient safety and the move towards a system approach
- Understand and identify the external and internal risks to health care organizations
- Know how to implement common tools for identifying and addressing the root causes of critical incidences in organizations such as:
 - Root cause analysis process (RCA)
 - Failure mode and effects analysis (FMEA)
 - Hazard analysis

Registration CDN \$250 - including continental breakfast on March 13

Agenda

March 12 - 12:30 p.m. to 4:30 p.m.

- Registration
- Part 1: Setting the Scene for Patient Safety and Risk Management
- Part 2: Safety Culture
- Part 3: Preventing, Identifying and Analyzing Adverse Events and Near Misses

March 13 - 9:00 a.m. to 1:00 p.m.

- Part 3: Preventing, Identifying and Analyzing Adverse Events and Near Misses (continued)
- Part 5: Development of Patient Safety and Risk Management Plans
- Part 6: Creating Safe Health Care

To register online <http://www.accreditation-canada.ca/medhealth> To learn more <http://www.accreditation-canada.ca>

